

# Privacy Policy

## Privacy Policy

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Welcome and thank you for choosing Kova Class. Kova Class provides an online e-learning platform via a mobile application (the “App” ), our Kova Class website (the “Site” ), the Kova Class client software (the “Software” , if any) and related Internet services (collectively, the “Services” ). The Services are operated by Guangzhou Geek Sword Heart Technology Co., Ltd. and its affiliates/subsidiaries (the “we” or “us” ) for users of the Services, including you ( “you” ). This Privacy Policy is incorporated into, and is subject to, our Terms of Service (the “Terms” ). Capitalized terms that are not defined in this Privacy Policy ( “Policy” ) shall have the meaning given to them in the Terms.

We are fully aware of the importance of personal information to you and will do our best to protect the security and reliability of your personal information. We will not use or share your information with anyone except as described in this Privacy Policy. This Privacy Policy does not apply to information we collect by other means (including offline) or from other sources. Before using our products or Services, please be sure to read and fully understand this Privacy Policy. Particularly, you should pay close attention to the **bolded** clauses, which may relate to your rights. Please only continue to use our products and Services after confirming that you fully understand and agree to our Terms of Service and this Privacy Policy. Once you start using the App, Site, Software, or other Services, you will be deemed to have fully understood and agreed with the provisions of this Privacy Policy. If you do not or no longer agree with this Privacy Policy, please stop your access and use of the App, Site, Software, and other Services.

This Privacy Policy will help you understand the following:

1. Information we collect and how we collect your information
2. How we use and disclose your information
3. Storage and processing of your information
4. How we protect your information
5. Your rights about your information
6. Cookies
7. Changes to this Privacy Policy
8. General Terms
9. Contacting us

## 10. Supplemental Terms – Jurisdiction Specific

### I. **INFORMATION WE COLLECT & HOW WE COLLECT YOUR INFORMATION**

#### 11. Information We Collect

As long as quality of the Services can be guaranteed, we will endeavor to collect as little of your personal information as possible. The information we collect from you for the performance of our Services are as follows:

- **Account information:** When you register for an account while using our Services, we may collect personally identifiable information about you, such as your phone number, IP address, device identifier, billing information such as a form of payment, payment card number, or bank account number and so on, as well as non-personally identifiable information, such as type of network, operating system and its versions, mobile network operator, manufacturer of device, messages, images, audio-video streaming data, other content sent and other activities carried out by you while using the Services, to enable the functions and features of the Services and comply with applicable laws. We may also collect personal data of your parents or legal guardian if you are under 18 years of age, in which case you shall have obtained consent from your parents or legal guardian to do so.
- **Device Information:** We collect certain information about the device you use to access our Services, such as your IP address, user agent, mobile carrier, time zone settings, identifiers for advertising purposes, model of your device, the device system, network type, device IDs, your screen resolution and operating system, app and file names and types, audio settings and connected audio devices. Where you log in from multiple devices, we will be able to use your profile information to identify your activity across devices. We may also associate you with information collected from devices other than those you use to log in to our Services.
- **Your Profile Information:** When you register, upload your profile information to our Services, or contact us directly, you may provide information such as name, social media account information, and profile image.
- **User Content & Behavior Information:** We collect information regarding your use of our Services and any other user content that you generate through or upload to our Services.
- **Payment Information:** If you purchase a product or service from us, we and/or our third-party payment processors may also collect your payment information.
- **Other data inferred from or associated with any of the above,** such as any metadata accompanying user generated content, audio-visual clips segmentation, annotation, frame or text extraction, object and image recognition symboling, aggregated classification tagging and other non-personally identifying information inferred from data you provide to us or that we collect about you in connection with your use of the Services. If the App crashes or stops responding, we may collect or trace your log information output produced by the traces.txt file in the “/ data/ anr/ directory” of the system.

You may refer to [Appendix 1](#) of this Privacy Policy for more details about information we collect from you.

## 12. How We Collect Your Information

A. Information we collect from you. We collect information that you voluntarily submit or provide to us, including (without limitation) when you download our App, create an account, interact with any of the Services, or otherwise contact us with a question, comment, feedback or request.

B. Information we collect from your device. **We, and our service providers, may automatically collect certain network and device information from your computer or mobile device once you activate our Services, such as your IP address, your geographic location, operating system, model of your device, etc.** This information allows us to recognize you and personalize your experience if you return to the Services. We, and our service providers, may collect this information using “cookies” . More information about our use of cookies can be found in the “Cookies” section below. We may automatically collect such information over time and across different websites or Services or across different devices from which you log onto or access our Services by.

You may refer to [Appendix 2](#) of this Privacy Policy for more details on the information we collect from your devices.

C. Information obtained from third parties. You may give us permission to collect your information from third parties and other sources, or the services provided by them (this may include social networking services, creator agencies, web hosting providers, analytics providers, attribution providers, advertising or other business partners and/or other public resources). To the extent that we allow third party social media integration in the Services, the information we may obtain from third party services depends on your account/privacy settings with those third parties and the privacy policies of such third parties. If you access the Services through third party platforms, you are authorizing us to collect, store and use such information and content in accordance with this Policy. For example, you may connect a social networking service such as Facebook or Google to the account you are opening or have opened with us. When you do this, you may allow us to obtain your information from those accounts, such as your friends or contacts.

## 1. HOW WE USE AND DISCLOSE YOUR INFORMATION

### 2. How We Use Your Information

We use the information you provide in a manner that is consistent with this Privacy Policy. Generally, we use the information that we have collected to operate and maintain our Services and to respond to your requests and concerns. If you provide information for a certain reason, we will use the information in connection with the reason for which it was provided. Below are some ways in which we use your information:

- improve, promote and develop the Services;
- notify you about changes to our Services;
- communicate with you and provide you with user support;
- enable you to share user content and interact with other users;
- enable you to participate in activities on our App or Site or any other Services;
- allow you to participate in interactive features of the App;
- help us detect and combat abuse, harmful activity, fraud, spam, and illegal activity;
- ensure your safety and security including reviewing user content, messages and associated metadata for breach of our Terms of Service and other inappropriate content;
- carry out data analysis and test the Services to ensure its stability and security;
- to ensure that you are old enough to use our Services (as required by law);
- ensure content is presented in the most effective manner for you and your device;
- personalize the content you receive and provide you with tailored content that will be of interest to you;
- enforce our terms, conditions and policies;
- administer the App including troubleshooting.

## 1. How We Disclose and Share Your Information

We are not in the business of selling your information. We consider this information to be a vital part of our relationship with you. However, we may share your information with certain third parties under certain circumstances, as described below.

A. Selected third Parties. We sometimes engage other companies or individuals to perform certain business-related functions, including business partners, payment providers, service providers, analytics providers, advertisers/advertising networks, etc. Your information may be provided to them for such functions including, without limitation, payment processing, technology maintenance, and professional analysis. You may refer to [Appendix 3](#) of this Privacy Policy for more details on how your information is shared or disclosed with selected third parties.

B. Our affiliates or group members: We may also share your information with other members, subsidiaries, or affiliates of our corporate group, to provide the Services to you, including improving and optimizing the platform, preventing illegal use and supporting users.

C. Law Enforcement: We will share your information with law enforcement agencies, public authorities or other organizations if we are legally required to do so, or if such use is reasonably necessary to: 1) comply with any legal obligations, processes or requests; 2) enforce our Terms of Service and other agreements, policies, and standards, including investigating any potential

breach thereof; 3) detect, prevent or otherwise address security, fraud or technical issues; or 4) protect the rights, property or security, of ourselves, our users, a third party or the public as required or permitted by law.

D. Public content: You may submit certain information or content through the Services, such as comments, feedback, audio clips, video clips, etc. Any such information that is meant to be shown to the public on our App will be disclosed publicly. This policy does not apply to uses of any such information by third parties.

## **1. STORAGE AND PROCESSING OF YOUR INFORMATION**

### **2. Storage of Your Information**

Your information collected through the Service may be processed and/or stored in Singapore or any other country in which we, our service provider or affiliates maintain servers. We may transfer information that we collected about you, including personal information, from your country or jurisdiction to other countries or jurisdictions around the world in accordance with the laws of the country you live.

#### **1. Retention of Your Information**

If you have an account with us, we will retain your information for as long as your account is active or as needed to be ready to provide you services. We will retain and use your information as necessary to comply with our legal obligations, resolve disputes and enforce our agreements within the limits of applicable law.

If you are a visitor or temporary user of our Services, we will retain your information for as long as necessary but no longer than as required by applicable laws after your last visit to our Services.

To dispose of personal information, we may anonymize it, delete it or take other appropriate steps. Information may persist in copies made for backup and business continuity purposes for a longer time and will not be retained for longer than is required for the above-mentioned purposes or as otherwise required under the applicable laws.

#### **1. International Transfer of Your Information**

We may transfer your information to other countries or regions solely for the purposes set out in this Policy, in accordance with this Policy and applicable laws and regulations. Information disclosure as referred to in this Policy may involve a transfer of your information to countries and regions that provide different levels of data protection. Applicable legal and regulatory requirements are taken into consideration before any cross-border transfer of your information takes place.

## **1. HOW WE PROTECT YOUR INFORMATION**

### **2. Protecting Your Privacy and Data is Our Priority**

We always take reasonable physical, technical or managerial measures to protect the information collected via the Services from loss, misuse, and unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the Internet or method of electronic storage, is one hundred percent secure. In particular, emails sent to or from the Services may not be secure. Therefore, you should take special care in deciding what information you send to us via email.

#### 1. Compromise of Personal Information

In the event that your personal information is compromised in a breach of security, we will promptly notify you in compliance with the applicable law. If such breach of security is caused by any of the following reasons, you hereby agree that we shall, in no circumstance, be held liable:

A. Government or judicial authorities seize data from us in compliance with applicable laws, regulatory policies, administrative or judicial orders, or on the basis of other lawful grounds;

B. Disclosure or exposure of any personal information resulting from your own actions or omissions resulting in the sharing or leaking of your account or password;

C. Any information disclosure caused by hacking, computer viruses, trojans or other cybercrimes, or system failure or telecommunication malfunction, where it is commercially impractical for current technology to prevent or withstand such incidents;

D. In the event of an emergency, that endangers public safety or other person's life, health or property, your information may be disclosed to mitigate the situation. If your rights have been jeopardized as a result, you may claim compensation from the beneficiary of such event under applicable laws; and

E. Any disclosure of your information under an event of force majeure, or for any other cause that is not attributable to us.

#### 1. **YOUR RIGHTS ABOUT YOUR INFORMATION**

##### 2. General Rights

Once you have completed your account registration and put in place reasonable and necessary authentication measures, you can review, modify, and delete the information you have submitted to us. In general, you can browse, modify, and delete your own information at any time, but you may not be able to modify certain information due to security or identification purposes.

##### 1. Rights under Different Jurisdictions

As we provide our Services in many countries around the world, and the laws on data privacy vary from place to place, we have listed below the specific rights granted by different jurisdictions which may apply to you.

A. Right to know. You have the right to be informed in a concise, transparent, intelligible and easily accessible form of the way in which your personal information is processed. You also have the right to obtain confirmation as to whether or not information concerning you is being processed.

B. Right to access and copy. Where required by local laws, you shall have the right to obtain a copy of your data as long as it is technically and commercially practicable. You can contact us through the contact information provided in this Policy to obtain a copy of your data.

C. Right to rectification/ deletion. You have the right to request to review, correct, update or delete inaccuracies to certain information about you that we keep on file by logging into your account to update your relevant information.

D. Right to data portability. You have the right to data portability if it should become relevant and required by applicable laws.

E. Right to withdraw your consent. Where you have provided your consent, you may withdraw your consent by managing your account settings or contacting us through the contact information provided in this Policy. You can also unsubscribe from certain notifications by switching off relevant features. You can opt out of certain cookie-related processing by following the instructions given by the manual or help screen of your browsers.

F. Right to change your privacy settings. You can change your privacy settings on our App, such as making some of your personal profile information private. You can also change your privacy settings on your device such as opt out the system permissions like Camera, Album or Microphone via the “Setting” of your device.

G. Right to close your account. If you no longer want to use our Services, and would like your account to be deregistered, you may cancel your account via “Setting-Account security-Delete your account” . You may also contact us via the contact information provided in this Policy, and we will provide you with further assistance and guide you through the process. However, please note that once you choose to delete your account, you will not be able to reactivate your account or retrieve any of the content or information associated or linked to that account.

H. Right to make a complaint. In the event that you wish to make a complaint about how we process your personal data, please contact us in the first instance through the contact information provided in this Policy and we will endeavor to deal with your request as soon as possible. This is without prejudice to your right to launch a claim with the relevant data protection authority.

**Unless otherwise indicated above, you can exercise any of the above rights, as applicable to you according to the laws of your country, using the contact information provided in this Policy.** We will respond to your request consistent with the applicable laws as soon as practicable after proper verification procedures.

## 1. COOKIES

When you use the Services, we may collect and store relevant information about your access to the Services through the use of various technologies, and we will be able to recognize you when you access or revisit the Services and provide you with a better experience. By understanding your usage habits through these small data files which identify you, we are able to save you from the need to repeatedly enter account information, and/or to help monitor the security of your account. These data files may be cookies, flash cookies, or other local storage provided by your browser or associated applications (collectively referred to as "cookies").

If you do not want us to collect your information through the use of cookies, you can set your web browser to reject cookies from the Services. Each browser is different, so you should check your browser's "Help" menu to learn how to change your cookie preferences. Please understand that some of our services can only be achieved through the use of cookies, and if you reject or block such essential cookies from the Services, the relevant Services may not function as intended.

## **1. CHANGES TO THIS PRIVACY POLICY**

All changes to this Privacy Policy may be made any time and from time to time as we deem necessary and appropriate and will be effective from the time that they are posted on this page. When we make material changes to the Policy, we will give you a notice on our App or via our Services, prior to the change becoming effective. If you do not or no longer agree with such changes, please stop your access and use of the App, Site, Software, and other Services. For minor changes made to the Policy, we will also update the "Last Updated" date at the top of this policy, which reflects the effective date of the policy. Users are strongly encouraged to check this Policy regularly for any changes.

### **1. GENERAL TERMS**

#### **2. Unsolicited Information**

You may provide us with ideas for new products, services or improvements to existing ones, and other voluntary and unsolicited submissions (collectively, "Unsolicited Information"). All Unsolicited Information shall be deemed to be non-confidential, and we shall be free to reproduce, use, disclose, and distribute such Unsolicited Information to others without limitation or attribution.

#### **1. Links to other Websites or Services**

We are not responsible for the practices employed by websites or services linked to or from our Services, including the information or content contained therein. When you use a link to go from our Services to another website or service, this Privacy Policy does not apply to such third-party websites or services. Your browsing and interaction on any third-party website or service, including such websites or services that have a link or advertisement on our website, are subject to that third party's own rules and policies.

#### **1. Notification Procedures**

It is our policy to provide notifications, whether such notifications are required by law or are for marketing or other business-related purposes, to you via email, written or hard copy notice, or through conspicuous posting of such notice on the Services, as determined by us in our sole discretion. We reserve the right to determine the form and means of providing notifications to you, provided that you may opt out of certain means of notification as described in this Privacy Policy.

## 1. Children's Privacy

### A. Children under 18 years old.

We provide tutoring and other educational programs to students from elementary to middle school, including children under 18. Following the applicable laws and regulations, and our own policies, this Privacy Policy describes our practices with regard to our collection, use, or disclosure of personal information from children under the age of 18, and how we obtain verifiable parental consent prior to collecting, using, or disclosing any such information.

If you are a parent and believe that we have collected information about your child without your consent, please contact us immediately at [support@Kovaclass.com](mailto:support@Kovaclass.com). If we discover that we have collected information from a child in a manner inconsistent with the applicable laws and regulations, as the case may be, we will either seek the parent's consent for that collection or delete the information. We will not require a child to disclose more information than is reasonably necessary to utilize our Services.

We obtain verifiable parental consent prior to collecting, using, or disclosing any personal information from children under the age of 18. We do not use children's data for marketing or promotional purposes.

### B. Disclosure of information provided by Students.

We might disclose the information collected from users to our affiliates and subsidiaries to improve our Services. We may also disclose the information to government authorities if required for compliance and law enforcement purposes. We may share the information with a third party as a result of merger, acquisition, consolidation, and reorganization. We may provide such information to our professional advisors such as accountants, auditors, lawyers, bankers, insurers, or other professionals in the course of their provision of services to us.

C. Except in limited circumstances, parents have the right to access, modify, delete, or stop further collection of the personal information provided by their child. To access and modify personal information provided by children, parents can log-in to our Services. To delete or stop further collection of the personal information provided by children, parents can send a request to delete or stop collection to [support@Kovaclass.com](mailto:support@Kovaclass.com). We will take steps to verify that any person contacting us in relation to a child's information is that child's parent(s).

D. Real-time Video and Audio Communication: We use real-time video and audio communication in our interactive online learning system. You may participate in streaming

courses, record videos and take photos while using our Services.

## 1. CONTACTING US

If you have any questions about this Privacy Policy or your rights under applicable data protection law including any complaints or questions in relation to the content of our product, you may contact us via [support@Kovaclass.com](mailto:support@Kovaclass.com).

## 1. SUPPLEMENTAL TERMS – JURISDICTION SPECIFIC

### Indonesia

These Specific Terms of the Privacy Policy apply to you if your personal data is being collected, used, disclosed, or processed by us in Indonesia. The terms set out in these Specific Terms are in addition to the terms set out in the Privacy Policy and form an integral part of the Privacy Policy. In the event of any conflict or inconsistency between the Privacy Policy and the terms of these Specific Terms, these Specific Terms shall govern and prevail.

### 1. Age, Parental and Guardian Consent

By participating in the Services, you represent that you are at least 18 years of age or married or not under guardianship. If you are below 18 years old and you are not married, you must obtain consent from your parent or legal guardian.

By consenting, your parent or legal guardian is agreeing to take responsibility for: (i) all your actions in connection with your access to and use of the Services; (ii) your compliance with this policy; and (iii) ensuring that any of your participation in the Services will not, in any event, result in any violation of applicable laws and regulations relating to child protections.

If you do not have consent from your parent or legal guardian, you must cease accessing the Services.

### 1. Data Retention

We retain your information for as long as it is necessary to provide you with the Services. Where we do not need your information in order to provide the Services to you, we retain it only for so long as we have a legitimate business purpose in keeping such data. However, there are occasions where we are likely to keep this data for five (5) years (or longer if required) in accordance with our legal obligations or where it is necessary for the establishment, exercise or defense of legal claims. After you have terminated your use of our Services and the five (5) years retention period has lapsed, we store your information in an aggregated and anonymized format. Non-personally identifiable information may be retained indefinitely for analytics.

### Indonesia

These Specific Terms to the Privacy Policy applies to you if your personal data is being collected, used, disclosed or processed by us in Indonesia. The terms set out in these Specific Terms are in addition to the terms set out in the Privacy Policy and form an integral part of the Privacy Policy

as required under Article 30 of the Indonesia Personal Information Protection Act ( “Personal Information Protection Act” , or “PIPA” ) and other relevant regulations. In the event of any conflict or inconsistency between the Privacy Policy and the terms of these Indonesia Specific Terms, these Specific Terms shall govern and prevail.

#### 1. Rights and Obligations of Legal Representatives and Method to Exercise Such Rights

The rights of a data subject as outlined in [V. YOUR RIGHTS ABOUT YOUR INFORMATION] of the Privacy Policy may be exercised through a legal representative or any other agent of the data subject. In such cases, you are required to submit a power of attorney as specified in form 11 of the Enforcement Regulation of the Personal Information Protection Act.

Upon receipt of a request to (1) view, correct, delete or (2) suspend processing of the data subject’ s personal information, we shall verify, prior to acting upon such request, whether the requesting person is the data subject or a legitimate representative.

#### 1. Measures to Ensure Safety of Personal Information

We have implemented the following administrative, technical, and physical measures to ensure safe protection of the data subject’ s personal information.

A. Administrative measures: establishing and implementing an internal management plan; and periodically educating personnel authorized to process personal information.

B. Technical measures: granting, amending, or cancelling the authority to access the personal information processing system; installing and operating security programs (i.e. firewall) to restrict external access to such personal information; encrypting personal information; and installing network security software.

C. Physical measures: Physically restricting access to the Company’ s sites, offices, and data rooms.

#### 1. Measures to Ensure Safety of Personal Information

Notwithstanding [III.2. Retention of your information] part of the Privacy Policy, we destroy your personal information immediately if you unsubscribe from the service or the purpose of collection is achieved. However, when we obtain a separate consent from you to store the personal information for a specific time period or when required under the statutes, we safely store the information for the specified time period.

For example, statutes including the Act on the Consumer Protection in Electronic Commerce, Electronic Financial Transactions Act, and the Protection of Communications Secrets Act, require to store the information for a period of time, as described below. We will store the personal information for the period prescribed by law and will never use the information for other purposes.

Act on the Consumer Protection in Electronic Commerce Records on subscription or withdrawal of subscription: Store for five (5) years  
 Records on payment settlements and supply of goods: Store for five (5) years  
 Records on customer complaints or dispute settlements: Store for three (3) years  
 Electronic Financial Transactions Act Records on electronic finance: Store for five (5) years  
 Protection of Communications Secrets Act Records on sign-in: Store for three (3) months

We retain your Personal Information for no longer than is necessary for the purposes for which it has been collected. After that time, paper records will be destroyed by shredding, incineration, or similar method if on paper; and electronic records will be destroyed in a way that prevents such information from being restored or recovered later.

**1. Contacting Us**

If you have any questions about this Privacy Policy or your rights under applicable data protection law including any complaints or questions in relation to the content of our product, you may contact our Data Protection Officer (who may be named differently in different jurisdiction) via [support@Kovaclass.com](mailto:support@Kovaclass.com). We shall endeavor to address the any complaints or questions within ten (10) days from receipt.

**Appendix 1 – List of Information Collection**

Type of information	Information	Purpose of collection	Use of information
	Mobile phone number	Account registration and login, sending SMS notifications	When registering or logging in for the first time, sending SMS notification

Account information	Login name	Account registration and login	When registering and logging in for the first time
	Login password	Account registration and login	When registering an account and logging in each time
Third party account information - (e.g. users log in via Facebook or Google etc.)	Third party account - nickname (if any)	Synchronize and improve personal information	When a user logs in through a third-party account
	Third party account - avatar (if any)	Synchronize and improve personal information	When a user logs in through a third-party account
	Third-party account-address book (if any)	Facilitate users to use personalized functions and establish contact with friends	When a user shares only third-party accounts
User device information	Device ID	For risk control, content security	When a user starts using the Services
	System type	For risk control, content security	When a user starts using the Services
	IP address	For risk control, content security	When a user starts using the Services
	Device model	For ensuring account security, troubleshooting, etc.	When a user starts using the Services
	Operating system version	For ensuring account security, troubleshooting, etc.	When a user starts using the Services
	Device identifier (OPENUDID)	For ensuring account security, troubleshooting, etc.	When a user starts using the Services
	Software version number	Identify the installed version for troubleshooting	When a user starts using the Services
	Advertising identifier	Third-party advertising or attribution services, identification of devices required	When a user starts using the Services
	Mobile network operator	Help identify network status and troubleshooting	When a user starts using the Services
	Access network mode, type and status	Help identify network status and troubleshooting	When a user starts using the Services
User personal information	Avatar	Complete personal profile	When registering an account
	Nickname	Complete personal profile	When registering an account
	Network address (IP address)	Secure accounts and recommend nearby users	Every time a user starts using the Services
	Search record	Realize search function	Every time a user searches for content
	Browsing records	Realize dynamic function and room function	Every time a user views dynamic content

User content and behavior information	Access time	Statistical access information	Every time a user logs in or performs other access activities
	Comments	Content security audit and protection	Every time a user comments
	Feedback problem classification	Facilitate users to deal with feedback problems	Every time a user submits feedback
	Problem description	Facilitate users to deal with feedback problems	Every time a user submits feedback
	Contact	Contact with users in the processing	Every time a user submits feedback
	Feedback time	Facilitate users to deal with feedback problems	Every time a user submits feedback
Virtual property and user transaction information	Order number	Realize payment function and ensure payment security	Each time a user places an order
	Recharge amount	Realize payment function and ensure payment security	Each time a user recharges
	Recharge time	Realize payment function and ensure payment security	Each time a user recharges
	Payment method	Realize payment function and ensure payment security	Each time a user recharges
	In-app balance	Realize in-app purchase function to ensure the safety of account transactions	Updated each time a user consumes money in the terminal
	Details of income and expenditure	Realize in-app purchase function to ensure the safety of account transactions	Updated each time a user consumes money in the terminal
	User props and rights	Statistics on virtual props and virtual rights of users in the terminal	Updated each time a user acquires or consumes props or benefits
	Bank card	Realize payment function and ensure payment security	When using credit card to make payment
	Third party payment account	Realize payment function and ensure payment security	Every time a user makes a payment through a third-party payment

## Appendix 2 – List of System Permissions

System	Permissions	Purpose
IOS+Android	PHONE STATE	For risk control and system security protection
IOS+Android	Camera	For taking pictures used in the services
IOS+Android	Microphone	For recording voice and reading services
IOS+Android	Storage	For downloading and storing related content
IOS+Android	Bluetooth	For connecting and using Bluetooth devices to play and record sound
IOS+Android	Albums	For saving, uploading and sharing pictures
IOS+Android	Advertising identifier	For ad performance tracking
IOS+Android	Notifications	For pushing information to users in a timely manner

### Appendix 3 – List of SDKs

System	SDK name	SDK operator	Type of personal information collected	Purpose of collection
iOS, Android	Facebook	Meta Platform Inc.	IP address, IDFA, Android ID, Google Advertiser ID, Mobile network operator, Phone number, IMEI, App list, Facebook account profile	Facebook login function, Facebook ad tracking and analytics
iOS, Android	Google Sign-In	Google LLC	IP address, IDFA, Android ID, Google Advertiser ID, Mobile network operator, Phone number, crash report, system log, IMEI, Google account profile	Google login function
iOS, Android	Google FireBase	Google LLC	IP address, IDFA, Android ID, Google Advertiser ID, Mobile network operator, Phone number, crash report, system log, IMEI	Crash report, message push
			IP address, IDFA, Android ID, Google	

iOS, Android	Kakao Login	Kakao Coporation	Android ID, Google Advertiser ID, Mobile network operator, Kakao account profile	Kakao account login(Korea Only)
iOS, Android	AppsFlyer	AppsFlyer Ltd.	IP address, IDFA, Android ID, Google Advertiser ID, Mobile network operator	Channel placement attribution
iOS, Android	Aliyun Simple Log Service	Alibaba Cloud Computing Co. Ltd.	Device egress IP, Private network IP, App version number, System type and version number, Device type information	Network quality data analysis
iOS, Android	Agora	Shanghai Zhaoyan Network Technology Co., Ltd.	Device Type, Device Model, CPU Information, Battery Level, Information, Operating System Information	To determine the operating environment and ensure the normal operation of the service, carry out problem and troubleshooting
			Dynamic IP address, Network type	In order to judge the network connection status and type
			transmit, record, and store audio stream information, video stream information and text communication information generated during your use of the service for the realization of real-time audio and video interactive business functions, including you or/ and the individuals who interact with you.text, pictures, audio, video you send, your images, sounds, likenesses and the content of your communications. <a href="https://www.agora.io/cn/privacy-policy">https://www.agora.io/cn/privacy-policy</a>	In order to realize the function of audio or video call (to obtain the device microphone and camera permission after the end user authorization)

